# VISITOR PARKING FOR THE STUDENT CENTER COMPLEX

Beginning August 20, 2018 visitors to the University of Miami Coral Gables Campus must pay for parking during the hours of 8:00 am until 11:00 pm daily.

The University of Miami uses PayByPhone, an easy and convenient way to pay for parking using your smartphone.

The Student Center Complex can facilitate your parking needs with a prepaid event link for all attendees. Paying in advance assures that parking is available and convenient for your quests.

### **PARKING OPTIONS**

Attendees can pay for their own parking: PayByPhone or use the payment machine located on the first floor of the Pavia Garage

# **Event link for PayByPhone:**

Pay in advance for attendees' cars with the ability to send a parking link to those attending prior to the event

#### COSTS



\$1.50 per hour

\$0.27 fee per transaction

\$8.00 daily maximum

### FREQUENTLY ASKED QUESTIONS

## How can I register for PayByPhone?

It's easy, just download the PayByPhone mobile app to register. When you register, the system will prompt you for information such as your mobile telephone number, email address, and credit card that will be used to pay for parking.

# What kind of mobile phone can I use with PayByPhone?

Any smartphone, such as Apple, Android or Blackberry.

### Once I find a parking space, how do I start my PayByPhone session?

Once registered, you only need to park, click on the PayByPhone app on your smartphone, as your account information is already stored, enter the location number, select how long you wish to park for, confirm and you will be done!

### How can I avoid getting a parking ticket when using PayByPhone?

PayByPhone has a feature that will alert you via text message when your parking session is about to expire, thus allowing you to extend the time without having to walk to the vehicle and avoid getting a citation.

### How do the parking officers know that I have paid for parking?

When you pay for parking using PayByPhone, your parking status will be displayed on the laptop used by the enforcement officers. You must <u>park facing in</u> so that the enforcement officers can scan the vehicle's license plate.

### What if I don't have a smartphone?

If you do not have a smartphone, simply use the payment machine located on the first floor of the Pavia Garage. You can also use PayByPhone by dialing the toll-free number displayed on the PayByPhone signs.

