

DR. JEFFREY L. BUCHANAN

Phone: 702-285-1507

Email: jeffrey.buchanan@att.com

CORE COMPETENCIES

Leadership
Strategic Planning
Coalition Building

Mentoring | Teaching
Business Strategy
Contract Negotiations

Problem Solving
Executive Story Telling
Policy Development

Analytical Skills
Adaptability
Financial Decision Making

PROFESSIONAL EXPERIENCE

3/2024-Present Associate Director Fire/EMS | Healthcare | City Gov't, Market Strategy and Development@ FirstNet, Built with AT&T

- Build and lead the market and strategy development for the verticals of Fire & EMS , Healthcare, and City Government for FirstNet, built with AT&T
- Work extensively with government officials, senior executives, key stakeholders, and trade organization leaders to collaborate, build and strengthen relationships, increase awareness and understanding, and advocate for FirstNet
- Develop and present, moderate, facilitate, and participate in panel discussions that demonstrate use cases for FirstNet and that illustrate capabilities and purpose of the National Public Safety Broadband Network

2/2023-3/2024 Senior Operations Advisor Western Fire Chiefs Association

- Advisory and management consulting with public safety agencies, trade organizations & associations, private companies, & governmental agencies
- Focus includes subject matter expertise in policy development, product design. Government relations, product development, and programming.
- Work extensively with government officials, senior executives, key stakeholders, and leaders from private industry to drive strategic initiatives that improve the lives of public safety.
- Build, strengthen, and cultivate relationships with public safety agencies, government agencies, trade organizations, and private partnerships.
- Moderate and participate in panel discussions and present on diverse topics pertaining to public safety.
- Participate in various strategies that identifies innovative solutions in communications, software, equipment, and technology that improve performance for firefighters.
- Develop business relationships and opportunities that align with WFCA.

8/2022-Present Principal at The.Buchanan.Group LLC

- The.Buchanan.Group offers management consulting with an emphasis in local | state | federal government and interfacing with senior government officials, elected representatives, executives, and others in key leadership roles.
- Focus includes subject matter expertise in policy development, strategic planning, strategic initiative implementation, organizational analysis, labor | management relations, contract negotiations, disciplinary investigations | adjudications, public safety development agreements, government relations, public safety product | SaaS | equipment application, franchise agreements, crisis | disaster | public communications, executive and leadership development, and many other topics that challenge public and private organizations.
- Develop presentations and write articles for publication.

12/2020- 8/2022 Fire Chief and Director of Las Vegas Fire & Rescue

8/2020-12/20 Acting Fire Chief, Las Vegas Fire & Rescue

- Departmental oversight of all divisions of Las Vegas Fire & Rescue which is an organization with a budget of 200+ million dollars and comprised of 750+ personnel.

- Developed communication strategy that included monthly town halls, regular video recordings, social media, and written information sharing.
- National Incident Management System (NIMS) Incident Commander I Section Chief for large-scale | regional events
- Extensive experience with government officials, elected representatives, key stakeholders, and senior executives to build policy, develop strategic initiatives, and solve issues.
- Budgetary planning
- Extensive experience in contract labor negotiations, arbitration, mediations, policy development
- Successfully negotiated multiple franchise agreements that resulted in increased accountability.
- Pandemic response policy development
- Provided mentorship and coaching for other executives in the organization and other departments.
- Provide strategic planning and leadership of an all-hazard department that serves a community of 640,000+ and responds to over 100,000 incidents per year.

2/2020-8/2020 Sr. Deputy Fire Chief, Las Vegas Fire & Rescue

- Oversight of all day-to-day operations of an organization with a budget of 200+ million dollars and comprised of 750+ personnel
- Extensive experience with government officials, elected representatives, key stakeholders, and senior executives to build policy, develop strategic initiatives, and solve issues.
- Provide strategic planning and leadership of an all hazards department that serves a community of 640,000+ and responds to over 100,000 incidents per year.
- National Incident Management System (NIMS) for large-scale | regional events

8/2016-8/2020 Vice Chair/Chair Southern Nevada Area Communications Council (SNACC)

- Responsible for administrator oversight
- Operating budget of 3.5 million dollars
- 10,000 radios/consoles and over 60 agencies representing law enforcement, fire departments, hospitals, ambulance companies, department of aviation, utility companies, and other public entities.
- Radio system that experienced monthly usage of 2+ million push-to-talks

8/2014-2/2020 Deputy Fire Chief, Clark County Fire Department

- Deputy Fire Chief of Logistics/EMS/Support Services
- Chair of Southern Nevada Area Communication Council (SNACC)
- National Incident Management System (NIMS) Incident Commander I Section Chief for large-scale | regional events
- Extensive experience in contract labor negotiations, arbitration, mediations, policy development
- Yearly Unified Incident Commander for Las Vegas Strip on New Year's Eve which attracts 500,000 visitors.
- EMS Branch during Route 91 Mass Casualty Incident
- Extensive experience with government officials, elected representatives, key stakeholders, and senior executives to build policy, develop strategic initiatives, and solve issues.
- Public Information Officer (PIO) where 300 + media releases are completed yearly
- Oversight of all warehouse operations, personal protective equipment acquisition/management, fleet acquisition/management of 167 apparatus, IT support, communications, and various other aspects that support operations of a metropolitan fire department that has over 150,000-unit responses annually and a budget of over 130 million dollars.
- Helped implement Ready Reserve Program
- Current member of Peer Support Team and assisted with development and implementation of team
- Added process in IT, Fleet, Warehouse and Life support.
- Creator of development agreements and mitigation requests for over 10 million dollars
- Responsible for bringing Las Vegas Metro Chamber of Commerce to CCFD (public safety day)
- Project lead on back up Fire Alarm Office located at Veteran Tribute and Career Technical Academy (VTCTA)

2/2018-Present Professor of Practice at University of Nevada Las Vegas, Las Vegas Nevada

- Instructor and developer of new curriculum in Urban Leadership Master Degree program (Developing and Nurturing Teams)

3/2017-12/2018 Adjunct faculty at Neumann University, Aston, Pennsylvania

- Instructor in Fire Science Bachelor Degree program

9/2014- Present Contract Instructor at the National Fire Academy, Emmitsburg, MA

- Instructor in Executive Fire Officer Program and Leadership curriculum

9/2011 - Present Adjunct faculty at College of Southern Nevada, Las Vegas, Nevada

- Instructor for classes in both Associates and Bachelor Degree programs (2 different classes)

7/2001 – 7/2014 Interim City Manager/Fire Chief North Las Vegas, Nevada (7/2013-7/2014)

- Chief Administrative and Personnel Officer for city with a 450-million-dollar annual budget, 1000+ employees, and servicing a population of 225,000 citizens.
- Extensive experience with senior government officials, elected representatives, key stakeholders, and senior executives to build | drive policy and strategic initiatives and solve issues during the fiscal crisis.
- National Incident Management System (NIMS) Incident Commander | Section Chief for large-scale | regional events
- Successfully avoided a projected 18-million-dollar deficit and balanced a 450-million-dollar fiscal year 2015 budget by effective negotiations with 4 bargaining groups and equitable decisions to all other employees all while instituting intelligent business practices, maintaining city services, and preserving jobs.
- Balanced a 2014 fiscal year budget equaling 433 million dollars and closed an unrealized 7-million-dollar deficit that was identified after appointment without decreasing city services and jobs and instituting intelligent business practices
- Demonstrated sound leadership, emotional intelligence, and adaptive critical thinking skills during a time of great organizational instability.
- Increased overall interaction and teamwork between departments through increased involvement in organizational problem solving.
- Effectively galvanized director and employee support during a time period with extreme fiscal restraints, limited options, and a city in transitional political leadership
- Successfully built a formidable executive team through strategic hiring, separations, and promotions.
- Successfully led the North Las Vegas team through an unprecedented, shared service exploration with the City of Las Vegas
- Member of Southern Nevada Area Communication Council
- Lead negotiator in successful settlement agreements with 4 different collective bargaining groups which resulted in averting potential legal and monetary damages in excess of 40 million dollars.
- Creatively Settled 40-million-dollar lawsuit for 7.7 million dollars
- Lead negotiator in 4 different and difficult collective bargaining agreements.
- Implemented executive and line level re organization efforts that improved efficiencies and saved hundreds of thousands of dollars in executive/employee salaries and benefits.
- Implemented new hiring and promotion practices to mirror fiscal limitations.
- Implemented new business practices that promoted transparency and business intelligence.

Fire Chief

(2013)

- Appointed as permanent Fire Chief
- Chief administrative and personnel officer
- National Incident Management System (NIMS) Incident Commander | Section Chief for large-scale | regional events
- Extensive experience in contract labor negotiations, arbitration, mediations, policy development
- Extensive experience with government officials, elected representatives, key stakeholders, and senior executives to build policy, develop strategic initiatives, and solve issues.
- Using careful organizational analysis, successfully redesigned and modified staffing, response, and deployment strategies to meet operational needs that were limited by a multimillion-dollar budget deficit.
- Constructed performance measurements to meet building development community needs.
- Provided mentorship and coaching for executive officers, chief officers, company officers, and aspiring leaders,

Acting Fire Chief

(2012)

- Chief administrative and personnel officer for organization of 168 total personnel and a complex 32 million dollar yearly and capital improvement plan budget
- Extensive experience with senior government officials, elected representatives, key stakeholders, and senior executives to build | drive policy and strategic initiatives and solve issues
- Provided strategic planning and leadership of a department that serves a community of 200,000 and responds to over 23,000 incidents per year
- Successfully redesigned and modified staffing, response, and deployment strategies to meet operational and fiscal limitations.
- National Incident Management System (NIMS) Incident Commander | Section Chief for large-scale | regional events
- Provided mentorship and coaching for executive officers, chief officers, and company officers,

Assistant Fire Chief

(2011)

- Responsible for providing direction and oversight for various departments, personnel, and programs that include fire prevention, plans review, emergency medical services, operations, fire alarm office, information technology, emergency management, building maintenance, fleet, and special operations (Tactical Medic Team)
- National Incident Management System (NIMS) Incident Commander | Section Chief for large-scale | regional events
- Extensive experience with government officials, elected representatives, key stakeholders, and senior executives to build policy, develop strategic initiatives, and solve issues.

Fire Captain, Team Leader of Tactical Medic Program

(2008)

- Experienced in program development, instruction, and implementation for the North Las Vegas Fire Department Training Division
- Supervised a crew of seven (7) members in all emergency mitigation efforts.
- Team leader of only fire based tactical medic team in state of Nevada
- Extensive experience in contract labor negotiations, arbitration, mediations and policy development working with senior government officials
- National Incident Management System (NIMS) Incident Commander & Division | Group Leader

Tactical Medic

- Provided medical interventions and support for incident responses as a member of the North Las Vegas Police Department S.W.A.T. Team

Firefighter Paramedic

(2001)

- Provided the pinnacle in professional, patient care and emergency incident mitigation to the citizens of North Las Vegas and all those who are in need

10/2003-7/2007

Carnival Court/Toby Keith's Assistant Manager

Harrah's Hotel

- Assisted in managing departments with 60-75 personnel and budgets above 12 million dollars in revenue.

7/1996-7/2001

Beverage Manager/Pink Taco Manager/Mr. Lucky's Supervisor Hard Rock Hotel

- Managed departments ranging from 60 to 200 personnel and budgets from 6 to 30 million dollars in revenue.

EDUCATION

Doctorate in Public Policy, University of Nevada Las Vegas

Master of Public Administration, University of Nevada Las Vegas

Master of Business Administration, Summa Cum Laude, Touro University International

Graduate Certificate in Public Management, University of Nevada Las Vegas

Bachelor of Science, Michigan State University

Executive Fire Officer (EFO), National Fire Academy

CERTIFICATIONS

Chief Fire Officer (CFO)

Fire Service Executive Development Institute

National Fire Protection Association (NFPA) Fire Officer IV

National Incident Management System (NIMS) ICS 100, 200, 300, 400, 700, 800

Fire Instructor II

Past licensed EMT-Paramedic for 15 years

OTHER EXPERIENCE, AFFILIATIONS, AWARDS, AND COMMUNITY SERVICE

- Past 1st Vice-President Nevada State Fire Chiefs (2014-2024)
- Member of Fire Emergency Services Higher Education (FESHE) Committee
- Member of the IAFC Communications Committee
- 2 term member and Chair of Governor appointed Nevada Board of Fire Services
- Member of Fire Officer Chief Executive Officer (FORCE) through the Western Association of Fire Chiefs (WAFC)
- Instructor for NFPA Fire Officer III and IV
- Past Member of Nevada Task Force I
- Instructor for Nevada State Fire Marshall (Leadership in Supervision series)
- Published author
- Part of Contract Negotiation Team for all Clark County Fire Department 1908 contracts since 2015 (4 contracts)
- Route 91 Presenter
- Clark County Employee Activities Committee
- Trauma Intervention Program (TIP) Advisory Committee member
- Trauma Intervention Program (TIP) Heroes with Heart Award recipient 2019
- Past Chair of Southern Nevada Communications Council (SNACC)
- Past Vice Chair of Southern Nevada Communications Council (SNACC)
- Five-time Incident Commander (Unified Strip Command) New Year's Eve (Largest special event of the year)
- International Public Safety Leadership and Ethics Institute (IPSLEI) Facilitator
- International Association of Fire Chiefs (IAFC) Member since 2008
- Curriculum Developer for National Fire Academy Executive Fire Officer Program and Leadership in Supervision Series
- Assistance for Firefighters Grant (AFG) evaluator

- Distinguished Men in Nevada 2015
- Past Member of Easter Seals Board of Directors
- Metro Chamber of Commerce Leadership graduate
- Past Executive director of the North Las Vegas Library District
- Past Executive director of the North Las Vegas Redevelopment Agency
- Past Chairman of the Southern Nevada Regional Planning Coalition's technical advisory committee
- Past Member of the Southern Nevada Incident Management Team
- Past Member of the Southern Nevada Medical Advisory Board
- Past Member of the Southern Nevada Quality Insurance Committee
- Vice-President of I.A.F.F. Local 1607 (9/2005 – 9/2011)
- Volunteer at Opportunity Village's Magical Forest (Annual Event)
- Volunteer for Nevada PAYBAC Program (Clark County School District)
- Volunteer for Nevada Reading Week (Clark County School District)
- Seven-time student at National Fire Academy, Emmitsburg, MA
- All Hazards Operations Section Chief and Incident Commander course graduate
- Board of Directors Member and Participant in the Tour of Duty Run (www.tourofduty.com.au) where participants ran from California to New York raising money for charities supporting emergency workers who sacrificed their lives in 9/11